

# FRIARS COURT

## Caravan site rules, terms and conditions

1. The **Island CL** is a 5-van certificated location (CL) registered with the Caravan and Motorhome Club (CAMC). Access to the **Island CL** is via an arched bridge; maximum weight - 4 tonnes, maximum length - 8 metres. All pitches are on grass and all are riverside. Specific pitches cannot be reserved.
2. The **Cricket Bat Field** is not registered with the CAMC nor is it a CL but we only allow members of the CAMC to stay. All pitches are on grass and vans may park either riverside or within the field. Specific pitches cannot be reserved.
3. A valid CAMC membership card must be shown on request. We reserve the right to refuse a booking and retain any deposit or balance paid in the event a valid membership card cannot be produced.
4. Arrival time is between 1:00pm and 8:00pm. Departure time to be no later than 12:00pm (midday).
5. There must be at least a 6-metre space between adjacent caravans, motorhomes, campervans, and awnings.
6. Each pitch is allowed an awning or a porch canopy and / or a toilet tent.
7. For an additional fee each pitch may have 1 freestanding event shelter (maximum dimensions 3 metres by 3 metres) or 1 pup-tent.
8. Individual tents and / or camping are not permitted.
9. There is a 2-night minimum stay at weekends and a 3-night minimum stay over a bank holiday weekend.
10. If staying for 14 days or more a caravan, motorhome, or campervan may be required to move at least once to allow the grass to regrow.
11. The entire site has 10mph speed limit.
12. Both the **Island CL** and **Cricket Bat Field** have a tap with drinking water. Rubbish bins are located by the **Island CL**.
13. There is an Elsan disposal point on both the **Island CL** and the **Cricket Bat Field**. Please wrap disposable nappies, wet wipes and similar items in a bag and place them in a rubbish bin - **do not** put them in the Elsan disposal points. There is no motorhome service point on either site.
14. Generators must not be used between the hours of 6:00pm and 9:00am. There are no electric hook-up's / charging points on either site.
15. Children of all ages are welcome. Please be aware there is unguarded river access on both sites.
16. Dinghy's, canoes, and paddleboards may be launched from the river bank on either site however, please note there are no dedicated launch points.
17. Barbeques, firepits and chimeneas are allowed but must be raised at least 10" above ground level. Fireworks and sky lanterns are not permitted.
18. Additional [day] guests beyond those staying in the caravan, motorhome, campervan are allowed, but we must be informed in advance.
19. Parties are not permitted. Music must be turned off by 10:00pm.
20. Well-behaved dogs are allowed but must be kept on a lead **at all times** while on either site. Owners are responsible for clearing up after their dogs and disposing of the waste in a responsible way.
21. Inconsiderate, aggressive or abusive behaviour will not be tolerated. Offenders will be asked to leave with no refund for remaining nights.
22. Fishing is permitted from the bank adjacent to where a caravan, motorhome, or campervan is pitched in either the **Island CL** or **Cricket Bat Field** from the 16<sup>th</sup> of June. A rod license for the Radcot Angling Club is required, this can be purchased on site.

### Payment & cancellation conditions

23. For a 1 or 2-night stay, full payment is required upon booking. For stays longer than 2 nights, a 50% deposit (minimum £26) is required. Both payment options are non-refundable.
24. Upon booking, you will receive an automatic email confirmation and receipt. It is your responsibility to check and ensure that you have received this email. A subsequent request to pay the balance will be automatically sent by email, and it is due 14 days before arrival. Failure to make payment will result in the cancellation of the booking.
25. No refunds will be given for bookings cancelled within 14 days of arrival, late arrivals, or early departures. If you fail to notify us and do not show up within the first 24 hours of the booked date, it will be considered a cancellation of the entire booking.
26. Bookings may be transferred to a different date within the same season, subject to availability, provided that more than 14 days' notice is given.
27. The **Island CL** and **Cricket Bat Field** are riverside locations, and during periods of high rainfall, they may become waterlogged. In such cases, we reserve the right to close the sites and cancel bookings. Any payments for unstayed nights will be refunded.

### Data protection

28. The information collected at the time of booking is necessary for processing your reservation. CampStead Ltd, who processes bookings on our behalf, may contact you to complete a questionnaire and review regarding your stay on our site.